



## **Application and Solutions Engineer**

**Support Group | North America, United States**

Recognized as one of the fastest growing companies in the metro-west Boston area by the Boston Business Journal again for 2015, Oz Development (now Descartes Systems) offers the most mature solutions to connect e-commerce, warehouse and shipping software. Our entire team, from sales, to engineers, to installation and support experts, work hard in a collaborative, all-inclusive environment where good ideas and a positive attitude are the currency of success. If you are ready to make an impact at one of the fastest-growing companies in integration, we want to talk.

### **Job Description:**

An Application and Solutions Developer is involved in the design, development, delivery, training and support of customized cloud integration solutions. You will be part of a team that includes the resources and training needed for success. You will be expected to manage your time efficiently and be responsible for the projects assigned to you. Good communication skills are absolutely critical, as you will be working directly with our customers to understand their initial requirements and troubleshoot follow-up issues.

### **10 great reasons to work for Oz / Descartes Systems Group:**

1. Rapid growth company of 10 years here at Oz, maintaining a start-up company feel.
2. We have a laser focus on cutting-edge technology and provide killer service offerings to our customers and resellers.
3. Internal promotions are preferred which helps you become the expert in your field, and keeps you from becoming stagnant.
4. Collaborative, open, work environment and no formal dress code.
5. Beautiful HQ in Westborough, MA; easily accessible to the Mass Pike and free parking.
6. Company that values collaboration and communication.
7. Free drinks and company outings.
8. Focus on work/life balance.
9. We have ten company paid holidays, competitive paid vacation, plus medical, dental and vision benefits, 401k matching, and more.
10. We have access to a great gym, right here in the building: lots of light, tv's, treadmills, weights, showers – the works!

### **Essential Duties and Responsibilities:**

- Review customer orders and perform requirements gathering.
- Develop and deliver customer solutions including training.
- Manage multiple customer solutions at the same time.
- Communicate solution statuses to customer and management.
- Research technical issues.
- Review product change requests.
- Learn about product updates and new technologies.

**Qualifications & requirements:**

- Bachelor of Science Degree in CS or EE or Associates with relevant experience.
- Knowledge of a language like C++, C#, VB, Java, PHP or HTML.
- Experience with Microsoft Windows 7, 8, or 10.
- Understanding of Internet and Database technologies.
- Understanding of ERP/accounting systems with emphasis on NetSuite/QuickBooks, a plus.
- Experience with Salesforce or SAP a plus.
- Scrupulous attention to detail.
- Strong verbal communication skills via telephone.
- Strong written communication skills via email.
- Minimum of two years experience.
- Ability to learn new concepts quickly.

**Offer:**

We offer a flexible and casual work environment, as well as mentorship and on-the-job training to support your personal growth. You will have an opportunity to contribute new ideas and we welcome your fresh perspective.

**About us:** *Descartes (TSX:DSG) (NASDAQ:DSGX) is the global leader in providing on-demand, software-as-a-service solutions focused on improving the productivity, performance and security of logistics-intensive businesses. Descartes has over 220,000 connected parties using its cloud-based services. Customers use our modular, software-as-a-service solutions to route, schedule, track and measure delivery resources; plan, allocate and execute shipments; rate, audit and pay transportation invoices; access global trade data; file customs and security documents for imports and exports; and complete numerous other logistics processes by participating in the world's largest, collaborative multimodal logistics community. Our headquarters are in Waterloo, Ontario, Canada and we have offices and partners around the world. Learn more at [www.descartes.com](http://www.descartes.com).*

*Oz Development / Descartes is an equal opportunity employer.*

**To Apply:**

Please email your cover letter and resume to [jobsNA@descartes.com](mailto:jobsNA@descartes.com). Please include the job title for which you are applying in the subject line of the email. Include the name of an employee if you are a direct referral. No phone calls or recruiters, please.